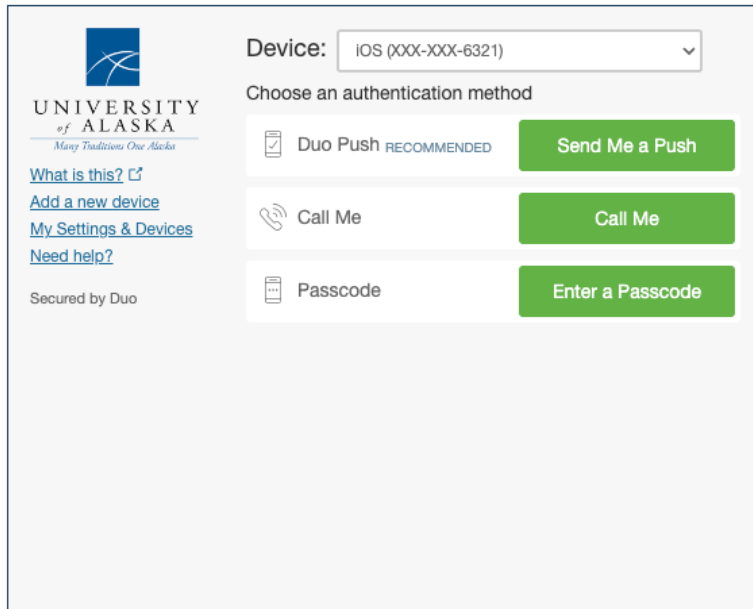


## 1. Duo request for MFA

OLD

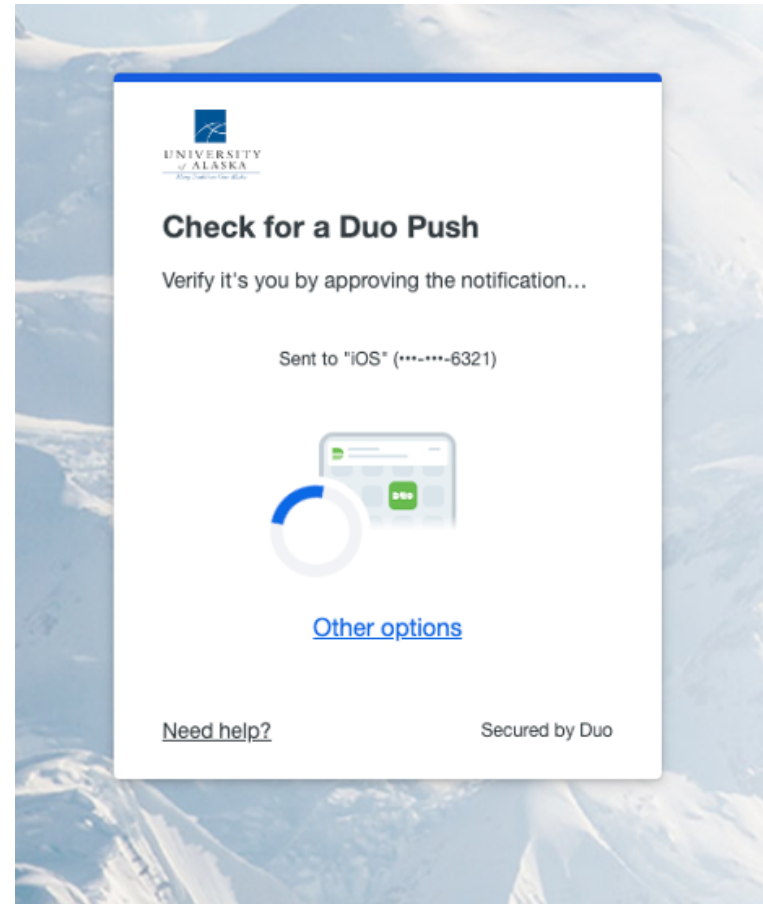
Authentication with Duo is required for the requested service.



The screenshot shows the old Duo MFA request interface. On the left is the University of Alaska logo with the tagline "Many Traditions One Alaska" and links for "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these links is the text "Secured by Duo". On the right, there is a "Device:" dropdown menu showing "iOS (XXX-XXX-6321)". Below this is the heading "Choose an authentication method" followed by three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button.

[Activate Duo MFA for your UA account](#)

NEW (12/21)

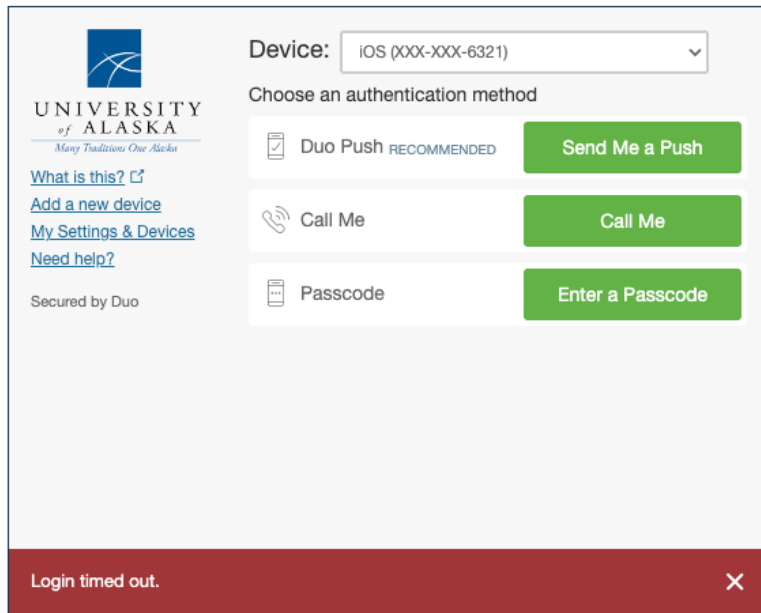


The screenshot shows the new Duo MFA request interface. It features the University of Alaska logo at the top left. The main heading is "Check for a Duo Push" with the instruction "Verify it's you by approving the notification...". Below this, it says "Sent to 'iOS' (\*\*\*-\*\*\*-6321)". In the center is a graphic of a smartphone with a notification and a circular progress indicator. Below the graphic is a link for "Other options". At the bottom left is a link for "Need help?" and at the bottom right is the text "Secured by Duo".

## 2. Duo display if no response

OLD

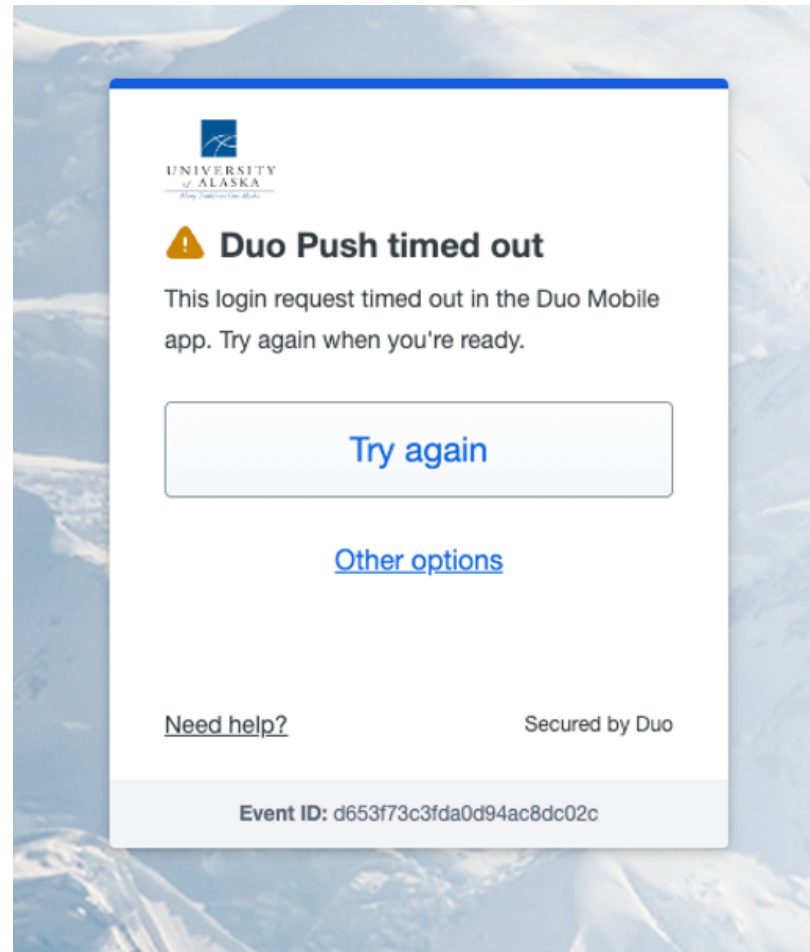
Authentication with Duo is required for the requested service.



The screenshot shows the old Duo authentication interface. On the left is the University of Alaska logo with the tagline "Many Traditions One Alaska". Below the logo are links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these links is the text "Secured by Duo". On the right, there is a "Device:" dropdown menu showing "iOS (XXX-XXX-6321)". Below this is the heading "Choose an authentication method" followed by three options: "Duo Push RECOMMENDED" with a "Send Me a Push" button, "Call Me" with a "Call Me" button, and "Passcode" with an "Enter a Passcode" button. At the bottom of the interface is a red banner that says "Login timed out." with a close button (X).

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NEW (12/21)

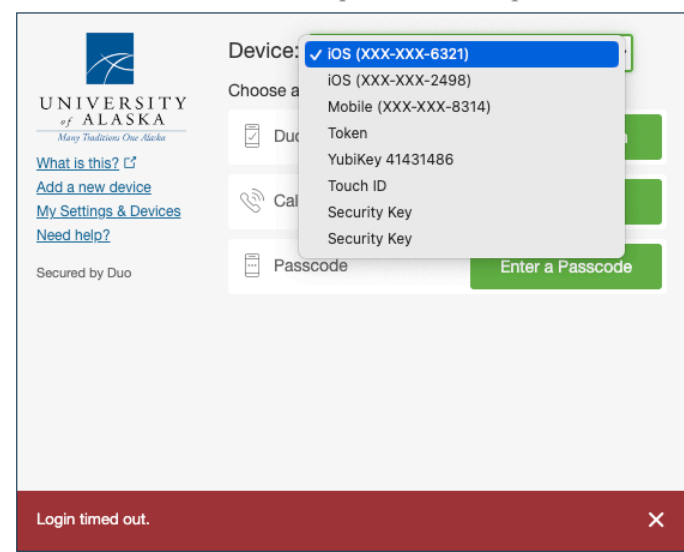


The screenshot shows the new Duo authentication interface. At the top is the University of Alaska logo. Below it is a warning icon (yellow triangle with an exclamation mark) followed by the heading "Duo Push timed out". The text below reads: "This login request timed out in the Duo Mobile app. Try again when you're ready." Below this text is a large button that says "Try again". Underneath the button is a link that says "Other options". At the bottom left is a link that says "Need help?". At the bottom right is the text "Secured by Duo". At the very bottom is a grey bar with the text "Event ID: d653f73c3fda0d94ac8dc02c".

3. Duo display with device list (drop down menu in Classic; “Other options” link in Universal Prompt):

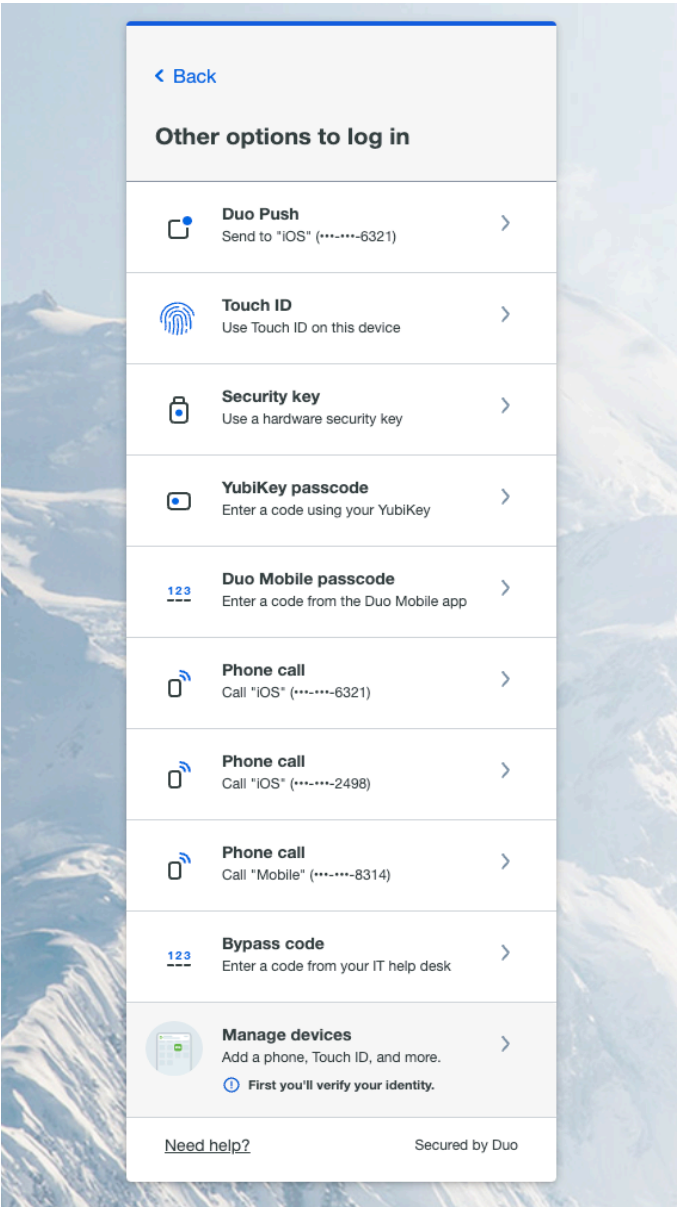
OLD

Authentication with Duo is required for the requested service.



[Activate Duo MFA for your UA account](#)

NEW (12/21)



4. Duo display to configures existing enrolled devices (“My Settings and Devices” in Classic; “Manage devices” in Universal Prompt)

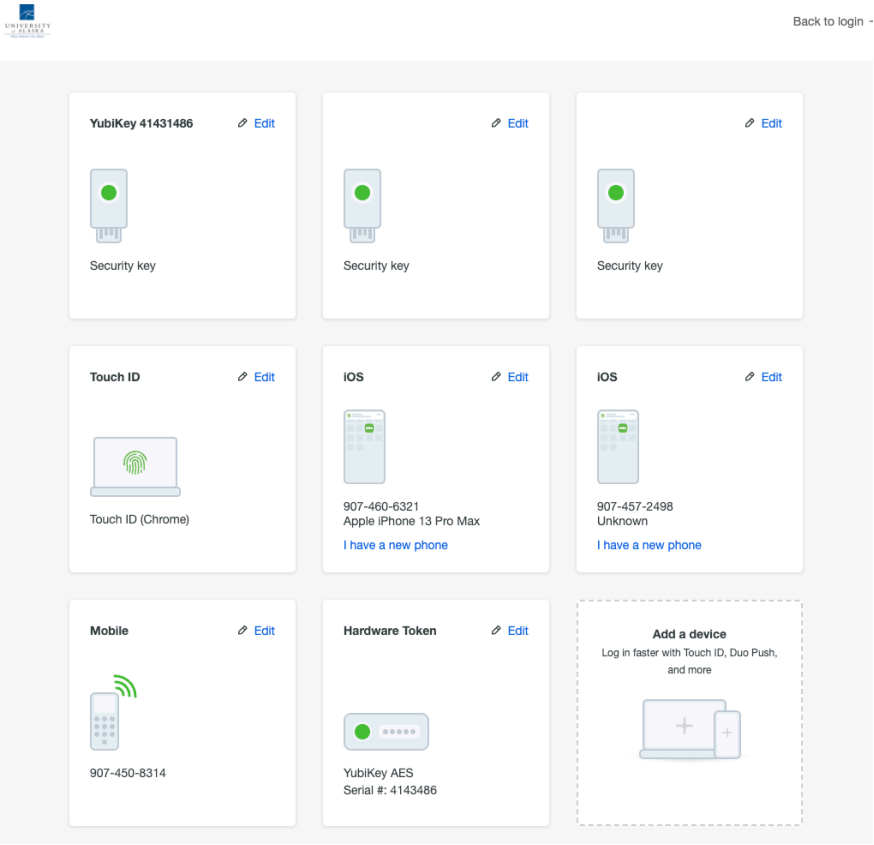
OLD

Authentication with Duo is required for the requested service.



[Activate Duo MFA for your UA account](#)

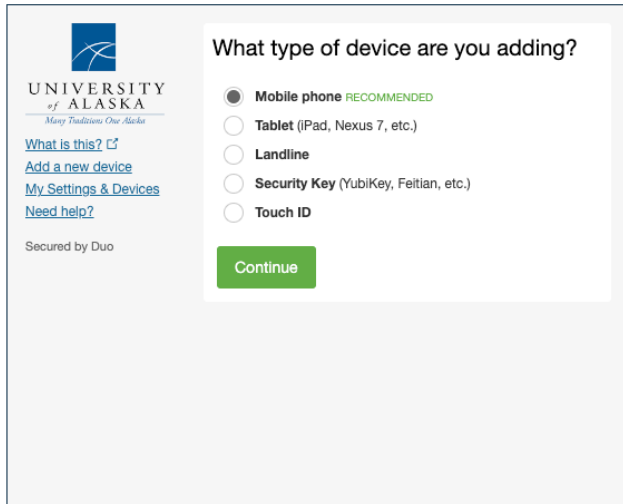
NEW (12/21)



## 5. Duo display if “Add a new device” / “Add a device” is selected

OLD

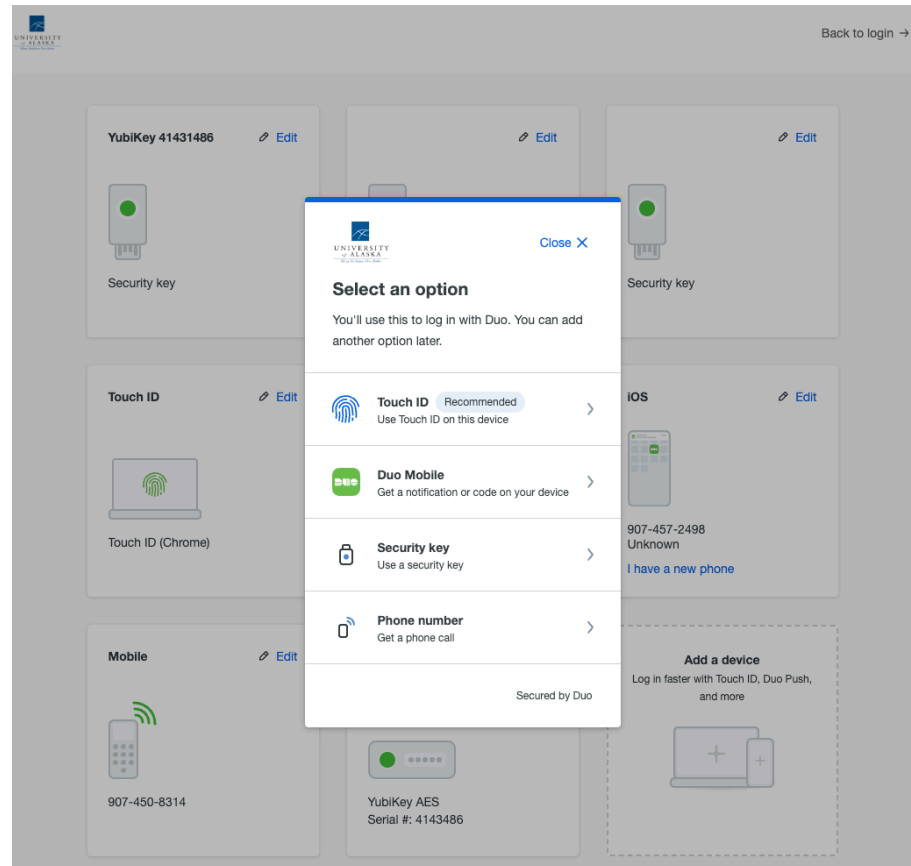
Authentication with Duo is required for the requested service.



The screenshot shows the University of Alaska logo and navigation links: "What is this?", "Add a new device", "My Settings & Devices", and "Need help?". Below these is a "Secured by Duo" status. The main heading is "What type of device are you adding?". There are five radio button options: "Mobile phone" (marked RECOMMENDED), "Tablet (iPad, Nexus 7, etc.)", "Landline", "Security Key (YubiKey, Feitian, etc.)", and "Touch ID". A green "Continue" button is at the bottom.

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NEW (12/21)



The screenshot shows the new Duo interface. At the top right is a "Back to login" link. The background displays a grid of existing devices: "YubiKey 41431486", "Touch ID", "Mobile" (907-450-8314), and "YubiKey AES" (Serial #: 4143486). A modal window titled "Select an option" is overlaid in the center. It contains the University of Alaska logo, a "Close" button, and the text: "You'll use this to log in with Duo. You can add another option later." The modal lists four options with right-pointing chevrons: "Touch ID" (Recommended, Use Touch ID on this device), "Duo Mobile" (Get a notification or code on your device), "Security key" (Use a security key), and "Phone number" (Get a phone call). At the bottom of the modal, it says "Secured by Duo".